



DILEEPA MADUSHANKA

SENIOR PROJECT MANAGER / SCRUM MASTER

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Dileepa is an experienced Project/Product Manager with overall 11+ years of experience, eight years of leadership roles and three years as a Software Developer. He has managed large projects using Agile, Lean and Waterfall methodologies. He is comfortable with Scrum, SAFe and Business Analysis practices.

His competencies are his creative thinking, negotiation skills and stakeholder management. A combination of actual hands-on experience and a strong passion for (and experience from) both agile roles and project management makes him a perfect match for a varied role, or for switching between roles.

Dileepa is also a very likeable person with a people and family orientation.

WORK EXPERIENCE

• **UOB
Singapore**
2023 May -
Present

PROJECT MANAGER / SQUAD LEAD - WEALTH PORTFOLIO

Leading Wealth Portfolio for ASEAN countries including Singapore, Malaysia, Indonesia and Thailand regions, spearheading teams comprising of 25+ engineers.

- Engaged in delivery activities of the projects.
- Experienced the processes within the banking environment.
- Managing dependencies, risks and issues
- Implementation of project governance activities.

Tools used : Atlassian Jira/Confluence, Remote collaboration software

• **Maybank
Malaysia**
2022 Dec -
2023 May

SENIOR PROJECT MANAGER - PAYMENTS AND TRANSFERS

Leading local/Duitnow/cross-border QR payment projects liaising with Stakeholder entities such as Bank Negara Malaysia and multiple vendor organizations.

- Engaged in delivery activities of the projects.
- Experienced the processes within the banking environment.
- Coordinating with local/foreign payment switches and planning the activities accordingly.
- Implementation of project governance activities.
- Experienced in facilitating and leading war room setups.

Tools used : Atlassian Jira/Confluence, Remote collaboration software

• **Nagarro**
2021 - 2022

PRINCIPAL ENGINEER - DELIVERY

Leading projects in Life Science(rewriting a telemedicine application), Automation(automation of a clinical trial application) and Retail(rolling out of an e-commerce application) business units.

- Engaged in pre-sales, account management and delivery activities of the projects.
- Experienced in the creation of RFPs, SOWs, Project Plans, Stakeholder and Risk registries.
- Implementation of project governance activities.
- Playing the roles of Senior Scrum Master, Agile Coach and Business Consultant
- Leading four teams with 25 engineers
- Charing the regional Project Management Center of Excellence

Technologies used : .NET core 3.1, C#, SiteCore OrderCloud, Angular 7, Cypress, Xamarin, BDD, Specflow
Competencies developed : Stakeholder management, Negotiations, Leading and mentoring remote teams, Problem Solving, Systems thinking

Tools used : Atlassian Jira/Confluence, AzureDevOPS/Sharepoint, Remote collaboration software

Xyion
2020 - 2021

PRODUCT MANAGER

Lead the overall product strategy of a SASS application used for planning & management of equipment, assets, and other data visually on any virtual image, map or floor plan.

- Worked on the product strategy and vision
- Planning new features and changes to the product
- Demonstrating new ideas and features to stakeholders
- Lead the elicitation sessions, ideation activities and owned the product backlog

Technologies used : ASP .NET, React, Azure CI/CD

Competencies developed : Systems Thinking, Problem Solving, Stakeholder management, Negotiations

Tools used : Figma, AzureDevOPS/Sharepoint, Monday.com, Remote collaboration softwares

Pearson Education
2017 - 2020

PROJECT MANAGER

Managed several key projects in Pearson Learning Solutions Portfolio.

- Responsible for the implementation, maintenance and delivery of multiple business-critical applications, a multi-million dollar budget while leading four project teams comprising 30+ team members at the time.
- Used SAFe, Agile, Kanban methodologies across delivery, resource, time & schedule, scope, stakeholder, quality and risk management.
- Contributed to driving the Product roadmap planning along with Product Owners and Stakeholders.
- Facilitated Scrum Rituals (Sprint planning, Daily Scrum, Backlog Grooming, Retrospective and Quality plan review) and Kanban Rituals (Backlog Grooming, Daily standup and Retrospective)
- Coached and mentored individuals on Agile and industry best practices.

Technologies used : ASP .NET, React, Azure CI/CD

Gained experience in handling impediments, backlog grooming, iteration/sprint planning, daily scrums, retrospectives and lessons learned, status reporting, progress tracking, initiating on time corrective actions ect.

Tools used : Atlassian Jira/Confluence, G Suite applications

Virtusa
2017 - 2017

SENIOR CONSULTANT - PROCESS

Providing consultancy services to Global IT projects (Development, Maintenance, Application Support, Agile and Testing Projects) on following software engineering best practices based on Capability Maturity Model Integration (CMMI) Level 5

- Established and maintained overall governance structure, standards and processes for the project's utilization and enhancement
- Conducted software delivery assurance activities such as Quality Gating, Alerts, Independent Risk Reporting and Audits.
- Conducted Organizational/Project level audits to identify issues and facilitate and enable appropriate actions for continuous improvement.
- Consultations on delivery issues and providing solutions to mitigate and overcome critical scenarios.

Mozido Inc
2015 - 2017

PROJECT MANAGER / TECHNICAL HEAD

Mozido Inc, is an American multinational technology company headquartered in Austin, Texas that designs, develops and provides mobile commerce and payment solutions globally.

- Managed implementations in Sri Lanka, communicating with clients and stakeholders while following the customizations done by the development team in India and product team in US.
- Managed project progress by monitoring the deliverables against the schedule baseline.
- Managed project quality that deliverables are being completed to defined expectations.

Tools used: MS Project

HSBC
2014 - 2015

SENIOR SOFTWARE ENGINEER

- Worked on the HSBC mobile applications.
- Led the mobile application team of 6 engineers.

Technologies used : Android, iOS, HTML, CSS

CODEGEN
2013 - 2014

SOFTWARE ENGINEER

CodeGen is a leading travel technology provider of next-generation end-to-end software solutions and reservation systems for the global tourism industry.

- Worked on the development of an online booking system for a cruise liner.

Technologies used : J2EE, Webservices, JavaScript, HTML, CSS

Creative Software
2012 - 2013

ASSOCIATE SOFTWARE ENGINEER - MOBILE

- Developed mobile applications for clients in US and Europe.

Technologies used : Android, iOS

EDUCATION

- **University of Colombo School of Computing**
Bachelor in Information and Communication Technology
2009 - 2012

CERTIFICATIONS

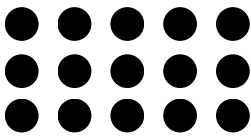
- **Project Management Institute (PMI)**
Project Management Professional (PMI-PMP), License 1841395
PMI Agile Certified Practitioner (PMI-ACP), License 1763505
- **International Institute of Business Analysis (IIBA)**
IIBA Certified Business Analysis Professional (IIBA-CBAP), License 27720196
IIBA Agile Analysis Certification (IIBA-AAC), License 32386103
IIBA Certificate in Product Ownership Analysis (IIBA-CPOA), License 37099117
IIBA Business Analysis Certification in Data Analytics (IIBA-CBDA), License 40118846
- **Scrum.org**
Professional Scrum Master (PSM I), License 351371
Professional Scrum Master (PSM II), License 793727
- **Scrum Alliance**
Certified ScrumMaster® (CSM), License 000357335
- **Scaled Agile**
SAFe® 4 Agilist (SA), License 25183487-7153
SAFe® 5 Scrum Master (SSM), License 25183487-7153
- **AXELOS**
Information Technology Infrastructure Library(ITIL), License 9980028317019742
- **Oracle University**
Sun Certified Java Programmer (SCJP) for Java SE 6
Oracle Certified Java EE5 Web Component Developer (OCJWCD) for Java SE 5

PUBLICATIONS AND VOLUNTEER EXPERIENCE

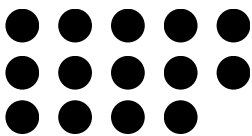
- **RETROSPECTIVES FROM A NEW FRONTIER**
This article discusses the new/innovative approaches towards retrospectives.
- **SAFe AGILE PI PLANNING SESSION**
This video demonstrates an actual SAFe Program Increment planning
- **Trainer for International Institute of Business Analysis(IIBA) certifications**
ApptraHoldings, Simpliaxis
Trained more than 100 individuals in US, Egypt, Turkey, India and Sri Lanka for IIBA-CBAP, IIBA-ECBA, IIBA-AAC courses.
- **Resource person for regional Business Analyst discussions, Project Manager workshops and, gatherings**

COMPETENCIES

Leadership
Teambuilding
Negotiaton
Stakeholder
Management



Methodologies
Frameworks
Analytical Skills
Conflict
Resolution



ODDS AND ENDS

- Curious individual
Wannabe Influencer
- Family Oriented Person
Loves Cycling and Hiking
- Volunteer Coach

PORTFOLIO

<https://dileepa.me/>